# Improving Web Search with Language Technologies

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# Improving Web Search with Language Technologies

- 1 Lexical Semantics
- 2 Machine Translation
- **3** Information Extraction
- 4 Automatic Speech Recognition





# **1 Lexical Semantics**

# **Improving Ads Targeting & Search Quality**



## Natural Language Processing for Search Quality

Two main ingredients: **stemming** and **synonyms** 

Challenges for **synonym** expansion

- Learning of lexical semantics from data
- High precision in order to avoid loss of topicality
- Use **context cues** to trigger synonyms



# Natural Language Processing for Search quality

### Synonym expansion depends on context:

Google <sup>®</sup> restaurants ab Search <u>Advanced Search</u> Preferences	
Web	ab = Alberta
Did you mean: <u>restaurants <b>at</b></u>	
Alberta Restaurants and Restaurant Reviews [FoodInc.ca] Alberta restaurant guide and directory. With complete restaurant listings and descriptions. Unique reviews written by the restaurant patrons. www.foodinc.ca/Alberta/ - 29k - <u>Cached</u> - <u>Similar pages</u> - <u>Note this</u>	
Google ab 1492 Search Advanced Search Preferences	ab = Allen
Web	Bradley
Industrial Control - Screw Connection Terminal Blocks Allen-Bradley's Bulletin 1492-J line of internationally approved IEC style terminal blocks offers a wide range of features and benefits ideally suited for www.ab.com/en/epub/catalogs/12768/229240/229268/3170951/2297059/ - 25k -	,
<u>Cached</u> - <u>Similar pages</u> - <u>Note this</u>	Google

# **Expanded Matching in On-line Ads Targeting**

Targeting mechanisms for AdWords: match user queries with advertiser (bidded) keywords

### **Types of matches**

- **Phrase match**: all tokens from a keyword appear consecutively in the query, and in the same order

(keyword) used cars -> (query) cheap used cars

- Broad match: all tokens from a keyword appear somewhere in the query, regardless of order
   (keyword) used cars -> (query) used toyota cars
- **Expanded broad match**: some tokens from a keyword or its related words appear in the query

(keyword) used cars -> (query) used automobiles, automobiles



### **Expanded Matching in On-line Ads Targeting**

Web Res	ults <b>1 - 10</b> of about <b>1,290,00</b>	0 for <u>used</u> <u>automobiles</u> . (0.18 secon
Used Cars from Japan www.tradecarview.com Great news for importers + dealers! Wide range of vehicles from Japan.	Sponsored Link	Sponsored Links
<b>Jsed</b> <u>Cars, New Cars, Buy a Car, Sell a Car, Car Dealers</u> Gearch over 3 million new and <b>used</b> cars, find new and <b>used</b> car dealers, sell a car, and esearch your car purchase. More people buy cars at AutoTrader.com.		Export <b>used</b> cars from USA Participate in <b>Used</b> Car Auctions Membership only \$150. Join today www.ExportTrader.com
ww.autotrader.com/ - 37k - <u>Cached</u> - <u>Similar pages</u> - <u>Note this</u> <b>Jsed Automobiles</b> including <b>used</b> cars at CarsDirect.com <b>sed automobiles, used</b> trucks and <b>used</b> convertibles are for sale at CarsDirect.com. ww.carsdirect.com/help_center/buying_advice/ <b>used_automobiles</b> - 35k -		Automobile Trova gratis la tua auto tra oltre 1.500.000 annunci www.AutoScout24.it
ached - <u>Similar pages</u> - <u>Note this</u> lew Car Prices, <b>Used</b> Car Pricing, Car Reviews by Edmunds Car dmunds car buying guide lists new car prices, <b>used</b> car prices, car comparisons, car buying dvice, car ratings, car values, auto leasing.		Auto Tutto l'Usato da tutta Italia. Trova subito la tua nuova auto! www.secondamano.it/Auto_Moto
ww.edmunds.com/ - 67k - <u>Cached</u> - <u>Similar pages</u> - <u>Note this</u> lew Car Prices   <u>Used</u> Car Values - Official Kelley Blue Book Site ew car prices and <b>used</b> car values from Kelley Blue Book. New Car Blue Book values <b>sed</b> cars for sale. Sell my car. Car insurance. Auto loans.		Used trucks & trailers Stock: 1200 used vehicles. Holland All brands,all types, check our www www.KleynTrucks.com
www.kbb.com/ - 90k - <u>Cached</u> - <u>Similar pages</u> - <u>Note this</u>		Auto





# **2 Machine Translation**

**Enriching Web Content** 



# Machine Translation for Web Search

Machine translation system developed in-house at Google (Franz Och)

Goals: enrich Web content in languages with limited content

**Usage**: Web page translation, translate this page link on result page, cross-language retrieval (Russian, Arabic)

**Challenges** in machine translation:

- MT from English into other target languages
- MT for any text types & topics
- Model size optimization & efficient search
- Interface, usability, user feedback



# translate.google.com

<b>•</b> 1						Help
Google	Text and Web	Translated Search	<b>Dictionary</b>	<u>Tools</u>		
Translate 💟 BETA						
Translate Text						
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			©2008 Googl	e		



# translate.google.com

	Help
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Translate and Search	
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Believe me I AmowoowoowoootIIII Nem - girls - a world Eve Mckowooworh darlin <b>TOURS Dubai</b> Old 06-30-2006, 01:38 PMThe reason bad guys unless renewed vigor gives you the evil sister <b>TOURS Dubai</b> . Signature. Vrack break my back www.nua3m.net/vb/forum4/thread2565.html - 151k - <u>Cached</u>	صيدفوني إذّني أموووووووووووك [[[] - نواعم - بنات - عالم حواء مشكوووووره حبيتي <b>نور دبي</b> قدم 2006-30-06, PM 01:38 والسبب رفاق السوء اللهم اكفا شرهم بعطيك الحافيه احتي <b>نور دبي</b> . النوفيح. فرافك كسر ظهري www.nua3m.net/vb/forum4/thread2565.html - 151k - <u>نسخة مخبة</u>



### Search Results – "Translate this page" link

<u> </u>		囲页	<u>图片</u>	<u>资讯</u>	<u>更多»</u>			
GOOQ	e	黄石2					搜索	<u>高級搜索</u> 使用偏好
	-	搜索:	⊙ 网〕	页〇	所有中文网页	〇 简体中文	网页 〇	中国的网页

#### 网页

约有**533,000**项符合**黄石公园** 的查询结果,以下是第1-10项。(搜索用时 0.44 秒)

#### Yellowstone Park travel 美国黄石公园游记

开休闲车到美国黄石公园旅游的沿途所见, The travel notes for using RV

to Yellowstone Park.

www.home-on-sea.com/travels/yellowstone.htm - 11k -

<u> 网页快照</u>-<u>类似网页</u>

#### Yellowstone National Park - [翻译此页 BETA]

National Park Service official site with useful information for the park visitor and background on the natural and scientific aspects of the park and the Yellowstone ecosystem. www.nps.gov/yell/ - 27k - <u>网页快照</u> - <u>类似网页</u>

#### 黄石公园

随后驱车进入黄石国家公园,沿途可以发现城区的美洲水牛和麋鹿等着游客为他们拍照,仿佛走进了野生动物的乐园。...黄石公园有着令人震惊的地质肆虐历史,她至今仍然是世界上地壳最活跃的地区之一。浪漫迷人的黄石湖、雄伟壮丽的大峡谷、万马奔腾的黄石... www.gns-travel.com/yellowstone7daysbus.html-17k-网页快照-类似网页



# Translation in Google Toolbar

🖥 Google - Microsoft Interne	t Explorer
File Edit View Favorites	Tools Help
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	Google <sup>™</sup> Wort-Übersetzung aktivieren

### Translation Feedback -- Launched in Feb '07



Google



# **3 Information Extraction**

# **Supporting Question Answer Retrieval**



# Information Extraction for Question-Answer Retrieval

### Open domain extraction of facts from the Web

- **Goals**: provide succinct answers to queries that are questions
- Usage: currently triggers a special "search onebox" to deliver a fact

**Challenges** in information extraction:

- Reliability of extracted facts
- Coverage of relevant facts from all domains
- Reputation of sources and combination thereof
- Triggering of Q&A retrieval
- Combination of evidence and inference



# **Question Answering Retrieval: Example**

# Compile fact with source reference for simple question-like queries:

Web Results	<b>1 - 10</b> (
Japan — Population: 127,433,494 (July 2007 est.) According to https://www.cia.gov/library/publications/the-world-factbook/print/ja.html	
<ul> <li>Population</li> <li>The population under 15 years of age in Japan was 17.4 million as of April 2007 The speed of aging of Japan's population is much faster than in advanced</li> <li>www.stat.go.jp/English/data/handbook/c02cont.htm - 20k - Cached - Similar pages - Note this</li> <li>POPULATION OF JAPAN</li> <li>2000 Population of Japan provides statistical data on the current states of population, number of and structure of families and the structure of industries</li> <li>www.stat.go.jp/english/data/kokusei/2000/final/hyodai.htm - 69k - Cached - Similar pages - Note this</li> <li>Japan Geography</li> <li>The population of Japan is about 125000000, including approximately two million foreign residents. More than half of the non Japanese population is of</li> <li>www.japan-guide.com/list/e1000.html - 29k - Cached - Similar pages - Note this</li> </ul>	





# **4** Automatic Speech Recognition

# 1-800-GOOG-411



# Automatic Speech Recognition

### 1-800-GOOG-411 service from mobile phones

Goals: local business information completely free, directly from your phone

**Usage**: easy to use speech interface for mobile devices

### Challenges:

- Speaker variability
- Background noise
- Navigation & usability



I will use Google before asking dumb questions. I will use Google before asking dumb questions I will use Google before asking dumb questions. I will use Google before asking dumb questions. I will use Google before asking dumb questions I will use Google before asking dumb questions. I will use Google before asking dumb questions.